ASMEROM FESSEHAYE HABTEAB

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PROFESSIONAL SUMMARY

Experienced and self-motivated software developer with expertise in C#, .NET, SQL Server, HTML, JavaScript, React, NodeJS, ExpressJS, PHP, and MySQL. Capable of delivering quality code, collaborating effectively with teams, and adapting to new technologies. Strong problem-solving and communication abilities.

SKILLS

C# and .NET
SQL Server (T-SQL)
HTML, CSS and Java Script
jQuery and Bootstrap
React+Redux
NodeJS
ExpressJS
PHP and MySQL
Python
Machine Learning
Azure and AWS
WinForms and DevExpress
Git

CERTIFICATIONS

Essential Skills Level 2 ICT
Essential Skills Level 2 Literacy
Essential Skills Level 2 Numeracy
Skill Up Azure Fundamentals
Skill Up HTML5 and CSS
Skill Up Cybersecurity Essentials
Codecademy Full-Stack Engineer

EXPERIENCE

IT Service Desk Analyst, Jul 2025 – Sept 2025
Capita - Belfast, Antrim

- Providing IT support to schools across Northern Ireland.
- Answering and resolving all customer queries and questions.
- Logging incidents and service requests from telephone, email and customer portal and processing
- them.
- Giving excellent customer service to everyone you speak to.
- Making sure customers are kept updated on what's happening with their query.
- Prioritizing and managing your own workload and tasks, while making sure you meet deadlines.
- Working in accordance with company policies, procedures and standards.

Full-Stack Developer Traineeship, Nov 2023 – Aug 2024
IT Career Switch - London, United Kingdom - Remote

- Completed essential full stack development training, covering HTML, CSS, JavaScript, Bootstrap, jQuery, React + Redux, Node.js, Express.js, PostgreSQL, MySQL, PHP, Python, and Git.
- Gained practical experience with core data structures and algorithms.
- Developed multiple portfolio projects, available at asmeromhabteab.com

C# and .NET Developer, May 2016 – Aug 2021
Liya Enterprise - Asmara, Eritrea

- Designed, developed, and maintained efficient, reusable, and reliable C# code.
- Designed, implemented, and managed SQL Server objects and schemas, ensuring data consistency, and adherence to best practices.
- Identified and resolved software defects and issues.

Graduate Assistant and software developer, Oct 2014 – Apr 2018
Eritrea Institute of Technology - Mai-Nefhi, Eritrea

- Prepared and delivered courses such as Web Design, C, C++ and RDBMS.
- Assisted and advised students on their final year computer projects
- Managed student computer labs (software and hardware).
- Developed software for student information management and grading, which eradicated all the tedious manual tasks in the college.
- Developed college library management system.

Machine Operator and Technician, Jan 2006 – Aug 2008
Gedem Construction Company - Massawa, Eritrea

- Operated and troubleshot computerized foam production machines.
- Installed and updated software in windows environment.

EDUCATION

BSC degree in Computer Engineering, Sep 2008 – Jun 2014
Eritrea Institution of Technology - Mai-Nefhi, Eritrea

- Program covered computer software, hardware and networking.
- Coursework in HTML, CSS, Java Script, PHP, Java, C# and .NET, SQL Server and MySQL.
- Final year project - signature based virus detection.

Diploma in Electronics, Sep 2002 – Jun 2005
Mai-Habar Technical School - Mai-Habar, Eritrea
A three-year vocational training in electronics and principal subjects, electricity, radio electronics and information technology.